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CHESHIRE  
PEAKS & PLAINS  
HOUSING TRUST

Jane Atherton  
Chester House  
150-154 Cross Street  
Sale  
Cheshire  
M33 7AQ

10<sup>th</sup> January 2008

Dear Jane

Following the completion on time of our interior fit out at Ropewalks in Macclesfield, I wanted to take the opportunity to express my considerable appreciation to the POE team in delivering this for us. Our move in date was set in stone at the outset of the contract. It would have been inconceivable to us for completion not to have been achieved. POE understood that and ensured that not only did we get completion on time, but that there was no compromise in terms of quality or cost.

"Cheshire Peaks and Plains is a young Company, bringing together 120 staff from three sites, who had all endured pretty poor working environments. We wanted to create a vibrant, professional and welcoming environment for our staff and customers. We wanted a design that provided a "light touch" in terms of any portioning of what is a fantastic building comprising a light and airy old mill conversion and sympathetic new build extension and penthouse addition. As a charity, we wanted to use simple detailing and materials really well to create a very high quality feel, without spending inappropriate amounts.

What POE have helped us achieve is a wonderfully colourful, bold, vibrant and yet comfortable, calm and soothing space, within which to greet our customers and deliver them high quality services from staff enjoying for the first time, a high quality, professional working environment.

POE helped us achieve this by fully understanding our aspirations for the project, which went well above any run of the mill office fit out. Their design and specification recommendations invariably hit the mark at the first attempt. They were determined to complete the project on time and their approach throughout was one of positivity. It was well project managed to deliver completion on time and on budget. As a client I found them a great team to work with and felt them to be true partners in delivering our vision. We are lucky to have found them, and luckier still to have the fine interior we have.

Yours Sincerely

Chief Executive