

Handelsbanken

Chester

13 March 2008

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RECEIVED 17 MAR 2008

Handelsbanken New Office, Chester City Centre

I wanted to write and take this opportunity to thank you and the POE Team for fitting out our new Chester Branch to such a high standard. The overall Management of the project by Andy and his team is worthy of specific praise. In addition you met all of our (sometimes fairly fluid) needs within agreed time frames and costs.

It is fair to say that whenever I faced a particular dilemma or needed a speedy response to numerous issues, Andy and his team advised and tackled these matters head on and with a high level of professionalism. Indeed, they made what could have become difficult obstacles, easy to overcome.

I also note and am grateful for your personal involvement and interest throughout the project where, unlike so many others in the profession, you were quick to return calls, answer queries directly and become "hands on" whenever I felt the need for direct communication.

We in the Handelsbanken Chester team are very happy with the work you have done for us and would be happy to share this experience with any of your contacts who may be thinking of instructing POE. Thank You!

Kind Regards



Haydn Aird
Branch Manager

cc Richard Hammond

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SWIFT HANDGB22

Registered Office: Svenska Handelsbanken AB (publ), Trinity Tower, 9 Thomas More Street, London, E1W 1WY. VAT Registration No. GB524 9824 25.
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